



CUSTOMER INFORMATION



V: 01-2023

Dear client,

To process your order correctly, we kindly ask you to fill in your data below and to send the sheet back to us. Thanks in advance for your collaboration.

Company name

Contact purchase

email :

Contact book keeping

email :

Contact quality

email :

I wish to be informed on a regular basis through mailings (price lists, news letter etc).

I wish to receive digital invoices on the following email address:

VAT number

Trade Register N°

Invoice adress

Street

Nr

Postal c.

Town

Tel

Delivery adress

Name coldstore

Street

Nr

Postal c.

Town

The adress is accessable for a big truck :

Yes

No

The building has a loading dock :

Yes

No

The truck must be equiped with a tailgate :

Yes

No

Necessary to make a delivery appointment?

Yes

No

-> Contact details appointment:

Remarks?

01/03

Hottlet Frozen Foods nv

T: 0032-3-451.31.31 - F: 0032-3-451.31.30 - www.hottlet.be

Delivery hours	Monday:	from	h to	h and from	h to	h
	Tuesday:	from	h to	h and from	h to	h
	Wednesday:	from	h to	h and from	h to	h
	Thursday	from	h to	h and from	h to	h
	Friday:	from	h to	h and from	h to	h

Costs due to incorrect or inadequate information will be charged

* Waiting times due to incorrect delivery times or failure to meet delivery appointment at delivery address	€	50,00	per hour
* Appointment/booking	€	12,50	per shipment
* Truck with tailgate	€	100,00	per shipment

Exceptionally incomplete cartons may be delivered due to analyses / quality controls / sampling by government services.

Hottlet frozen Foods is IFS certified, our suppliers have several quality certifications as well. These aren't necessarily IFS – certifications. Should you want to purchase IFS or other GFSI* certified products only, we kindly ask you to explicitly inform us about this.

* GFSI recognized certificates include for example IFS, BRC and FSSC22000.

Undersigned confirms to have received the general terms of sale. The data supplied to Hottlet Frozen Foodswill be used by Hottlet Frozen Foods for the sole purpose of it's own commercial communications.

date

Signature



GENERAL TERMS OF SALE



1. We take all useful steps in order to respect the terms of delivery and we do not accept any penalty of delay.
2. A delay in delivery may in no case lead to cancellation of the order.
3. If in our opinion there is a deterioration in the creditworthiness of the buyer on account of measures of judicial execution against the buyer and/or other negative demonstrable events, we reserve the right to suspend all or part of any contracts in operation and to ask the buyer to provide such guarantees as we may deem proper to ensure the full performance by the buyer of his engagements under the contract. Such request may be made before or after the delivery of all or part of any order. Should the buyer fail to meet any reasonable demand for such a guarantee, we shall have the right to cancel all or part of any contracts in operation. Such action shall in no way limit or prejudice our other rights for damages and interests.
4. In order to be valid any complaint must be in writing to our firm, at the latest within 5 days which follow the receipt of the goods. A complaint can only be valid as long as storage and transport temperatures were at all times respected. In case of a complaint the seller can ask the buyer to supply proof of these temperatures.
5. All the invoices are to be paid in Kontich.
6. In the absence of any express written confirmation of the contrary, all invoices are payable at 30 days.
7. Any amount unpaid on the due date shall, automatically and without prior notice, attract interest at a rate 2% above the Belgium legal interest rate, with a minimum interest rate of 12%.
8. We reserve the right to increase by 10% the amount of any invoice unpaid on the due date. The minimum amount of any such increase shall be 50€.
9. Should an invoice remain unpaid on the due date, all invoices shall immediately become due for payment, regardless of their original maturity.
10. Should the buyer fail to honour his engagements, we may consider the contract cancelled and a letter sent by registered mail by us to the buyer shall be evidence of our exercise of this right. Such action shall not in any way limit or prejudice our other rights.
11. Until payment in full to us for the goods the goods shall remain our property. Notwithstanding the foregoing, the risk of the goods and all liability to third parties in respect thereof shall pass to the buyer on delivery. The buyer shall be entitled to transform the goods or to incorporate them in a new product or products. In that case we reserve ourselves the legal and equitable title to the initial product of products into which the goods are incorporated or mixed. The buyer shall store the final products separately and property of these products shall remain with us until full payment will have been made to us for the goods. The buyer may sell the goods in the normal course of his business providing the buyer, in a fiduciary capacity as bailee of the goods, and for so long as he has not fully discharged his debt to us, shall hold and pursue claims for the proceeds of their sale equal to the price of the goods for and on behalf of us. The buyer shall fully pursue such claims and if necessary shall recover the sums due by legal process. The buyer shall if so required by us, allow us to conduct in the buyer's name legal proceedings in respect of the monies due on the sale of the goods. Any sums recovered by us as result of such proceeding (including sums accepted by us in settlement thereof whether or not equal to the sums claimed) shall be applied to the payment of the monies due to us from the buyer and then to the reasonable costs incurred by us in the course of such proceedings. Any balance remaining shall be paid to the buyer. Prior to the sale of the goods, the buyer shall, so far as reasonably practicable, store the goods separately from similar goods of the buyer, mark the goods as our property and shall not remove, obliterate or in any manner alter any label, mark or other means we may have of identifying the goods.
12. The conditions of this contract shall not be modified in any way by the drawing or acceptance of a bill of exchange or by any other arrangement, nor shall any such act constitute a notation.
13. Disputes arising out of this contract shall be referred to the Court of Antwerp or, at discretion, to the Courts having jurisdiction at the buyer's domicile.